Daily Schedule
Monday, October 6, 2025

uec
users education conference

8:15 - 9:15 AM
Registration & Breakfast
Check in, grab your UEC swag, and enjoy some breakfast.

9:15 – 9:20 AM
Welcome and Introductions
Andrew Michels, Freezerworks
A brief overview of what to expect this year.

9:20 - 10 AM
Presentation – Freezerworks Around the World
Mandy Riffel, Freezerworks
Hear about international user engagement and projects.

10 – 10:30 AM
Presentation – Browser Power: Becoming a Champion
Seth Michels, Freezerworks
Discover how the Browser Client can easily show snapshots of the data you frequently use.

11 AM – 12 PM
Round Table – Connect with Community
Meet the Freezerworks Community here at UEC.
Training – Fields
Alicia Farrar, Freezerworks
Learn how to create fields unique to your institution and data.

12 - 1:30 PM
Lunch

1:30 - 2 PM
Presentation – Security: Users, Roles, Groups, PHI, Freezers, Samples, etc.
Jason Grant, Freezerworks
Explore multi-tenant settings that bring groups together.

2 - 2:30 PM
Customer Spotlight
Andy Richardson, San Diego Zoo
Banking on Biodiversity: How Freezerworks helps SDZWA Preserve Life's Diversity

2:30 - 3:30 PM
Round Table – If Freezerworks Had an "I WISH" Button...
Tell us what functionality you wish Freezerworks could do.
Training – Security
Angie Kaufman, Freezerworks
Learn how to secure your Freezerworks data.

3:45 – 4:15 PM
Feature Focus - API
Andrew Michels, Freezerworks
Eliminate redundancy and extend Freezerworks with our built-in API.

4:15 – 4:45 PM
Presentation - Data Clean up & Best Practices
Angie Kaufman, Freezerworks
Got dirty data? Take home tips and tricks to help standardize data using best practices.

6:00 – 9:00 PM
Networking Event @ Pins Mechanical
Kick off the UEC in style! Join us for an evening of classic games, great company, and a chance to unwind.

Freezerworks

8:30 - 9:30 AM   **Breakfast**

9:30 – 10 AM
Presentation – Testing
Mandy Riffel, Freezerworks
Discover how to set up, utilize, and search for analytical data related to your specimens.

10 - 10:30 AM
Customer Spotlight
Ross Palmer, University of Michigan, Michigan Medicine
Insights into Freezerworks operations, from onboarding to upgrades, at Michigan Medicine.

11 AM – 12 PM
Round Table – Compliance & Accreditation for Data Management
Unsure about compliance? Get answers from the experts.
Training – Web Services
Brice Perusse, Freezerworks
Learn how to enable the Browser Client and enjoy a faster, more intuitive experience.

12 - 1:30 PM   **Lunch**

1:30 – 2 PM
Feature Focus - Importing
Emma Denning, Freezerworks
Quickly validate and enter large data sets with Freezerworks' robust Importing tool.

2 - 2:30 PM
Customer Spotlight
Forrest Greenhill, Rush Alzheimer's Disease Center (RADC)
Biospecimen Tracking and Resource Sharing

3 – 4 PM
Round Table – Onboarding New Users
Expanding can be a challenge - hear what others have done to make it easier.
Training – Importing & Exporting
Emma Denning, Freezerworks
Learn best practices for configuring import formats and settings.

4 – 4:30 PM
Presentation - Inventory Management
Joe Carrano, Freezerworks
Explore real-world examples of how Freezerworks can improve efficiency.

6 – 8:30 PM
Evening Reception @ Hotel Noelle
Continue the day's fun with Freezerworks users and our team as you enjoy drinks and hors d'oeuvres.

8:30 - 9:30 AM   **Breakfast**

9:30 – 10 AM

Presentation – Workflows
Alicia Farrar, Freezerworks
Unlock the power of Workflows with real-world examples.

10 - 10:30 AM

Feature Focus – Advanced Searching
Jason Grant, Freezerworks
Easily find any data with powerful search and reporting capabilities.

11 AM – 12 PM

Round Table – What Do You Want to See from Future UECs
Tell us what you love and what you want to see more of.
Training – Effective Searching
Brice Perusse, Freezerworks
Learn how to create and execute complex searches to find exactly what you are looking for.

12 - 1:30 PM   **Lunch**

1:30 – 2 PM

Presentation - Did You Know
Joe Carrano, Freezerworks
Take home some new practical tips and tricks at this yearly session.

2 - 2:30 PM

Future Features - Dashboards & Freezers
Seth Michels, Freezerworks
Get a sneak peek at what is coming for Freezerworks!

2:30 – 3 PM

Town Hall - Freezerworks 2
Alicia Farrar, Andrew Michels, Mandy Riffel, and Seth Michels, Freezerworks
Panel discussion and open questions

3 – 3:15 PM

Wrap Up
Andrew Michels, Freezerworks
Join us as we recap key insights and reflect on the week's learnings.

Time and events are subject to change